

# Information on the Processing of Personal Data

## 1. The Data Controller's Identification Details

The data controller is the following company:

**Company name:** My Lux Paw s.r.o.  
**Registered address:** Vendelínska 51/49, 900 55 Lozorno, Slovak Republic  
**Reg. no.:** 44 986 459  
**VAT:** SK2022939743  
**E-mail address:** [info@myluxpaw.sk](mailto:info@myluxpaw.sk), [info@myluxpaw.com](mailto:info@myluxpaw.com)  
**IBAN:** SK35 0200 0000 0039 4197 1259  
**E-shop:** [www.myluxpaw.com](http://www.myluxpaw.com)  
**Telephone number:** +421 901 923 582  
**Registered in the Company Register:** of the District Court of Bratislava I, Sro section, entry no. 61861/B  
(hereinafter referred to as “My Lux Paw”)

My Lux Paw processes personal data under the conditions specified below, in compliance with the Regulation on the Protection of Natural Persons with regard to the Processing of Personal Data and on the Free Movement of Such Data, and Repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as “GDPR”), and with Act 18/2018 Coll. on the Protection of Personal Data and on the Amendment and Supplementation of Certain Acts (hereinafter referred to as “Law”).

My Lux Paw has not appointed a data protection officer under the Law, but the customer (hereinafter referred to as “Data Subject”) is entitled to contact My Lux Paw under the Law through the above contact details to exercise his or her rights.

## 2. The Processing of Personal Data for Specific Purposes:

### a. Purchasing Goods from the E-shop, Supplying the Goods, Handling Returns

My Lux Paw processes the following personal data:

- (i) the following personal data of the customer for the purposes of purchasing goods from the e-shop and supplying the goods: first name(s), surname, telephone number, e-mail address, details about the purchased goods and details about the payment for the goods (account number, amount paid, date of crediting the payment to My Lux Paw's account),
- (ii) for the purposes of handling returns, details about the returned products and details specified by the customer when exercising his or her right to return the product are also processed in addition to the data specified in point (i).

The lawful basis for personal data processing is given by:

- (i) in the case of the purchase of goods from the e-shop and supplying the goods to the customer: Article 13 Section 1 Letter b) of the Law – the processing of the personal data is essential for the performance of the contract of sale with respect to the goods in the e-shop
- (ii) in the case of handling returns: Article 13 Section 1 Letter c) of the Law – the processing of the personal data is essential for the performance of My Lux Paw's legal obligation with respect to handling returns

The recipients of the personal data are the following persons or categories of persons:

- the courier or shipping company transporting the goods to the customer,
- servicing partners, suppliers, insurance agencies, external legal representation, other authorities in consumer procedures, shipping companies with respect to handling returns,
- financial administration bodies, tax advisers and auditors, if essential for compliance with My Lux Paw's legal obligations.

The personal data as per this point are processed and stored during the period of the performance of the contract of sale and during the warranty period for the supplied goods.

#### **b. Registration and Operation of the E-hop**

My Lux Paw processes the following personal data for the purposes of registration and operation of the e-shop: first name(s), surname, telephone number, e-mail address, postal address, purchase order log.

The lawful basis for the processing of personal data is given by Article 13 Section 1 Letter b) of the Law – the processing of the personal data is essential for the performance of the contract, i.e. to ensure the registration in the e-shop and the operation of the e-shop.

The recipients of the personal data are the following persons or categories of persons:

- the e-shop operator and persons authorized by it.

The personal data as per this point are processed and stored during the period of the customer's registration in the e-shop.

#### **c. Provision of Customer Support by Telephone or E-mail**

My Lux Paw processes the following personal data of its customers for the purposes of providing support to them by telephone or e-mail: first name(s), surname, telephone number, e-mail address, postal address, purchase order log (if the customer is registered).

The lawful basis for the processing of personal data is given by Article 13 Section 1 Letter b) of the Law – the processing of the personal data is essential for the performance of the contract, i.e. to provide support to the customer.

The recipients of the personal data are the following persons or categories of persons:

- the e-shop operator and persons authorized by it.

The personal data are processed and stored during the warranty period of the purchased goods.

#### **d. Enforcement of My Lux Paw's Claims**

My Lux Paw processes the following data for the purposes of enforcing its claims: details specified in contracts and purchase orders with customers and suppliers, details specified in return forms, details required for bringing an action by My Lux Paw, details specified in the action against My Lux Paw, details kept in the books and other details required for enforcing claims or defending the interests of My Lux Paw.

The lawful basis for the processing of personal data is given by Article 13 Section 1 Letter f) of the Law – the processing of the personal data is essential for the purposes of My Lux Paw's legitimate interests. My Lux Paw's legitimate interests are the protection of its property and protection against unjustified enforcement of claims against My Lux Paw.

The recipients of the personal data are the following persons or categories of persons:

- courts, public administration bodies, legal representatives, tax advisers and other specialist advisers.

The personal data are processed and stored during the litigation and the limitation period when claims may be enforced against My Lux Paw and when My Lux Paw may enforce its own claims.

#### **e. Compliance with My Lux Paw's Legal Obligations**

My Lux Paw processes the personal data stated in points a) to d) for the purposes of compliance with My Lux Paw's legal obligations.

The lawful basis for the processing is given by Article 13 Section 1 Letter c) of the Act – the processing of the personal data is essential for the purposes of compliance with legal obligations (e.g. Accounting Act, the Act on Value-Added Tax, Income Tax Act, Consumer Protection Act, etc.).

The recipients of the personal data are the following persons or categories of persons:

- tax advisers, auditors, courts, and public administration bodies.

The personal data are processed and stored for a period required by the respective law.

### **3. The Data Subject's Rights**

The data subject has the right to:

- a) demand access to his or her personal data from the data controller (Article 21 of the Law),
- b) rectification of his or her personal data (Article 22 of the Law),
- c) erasure of his or her personal data (Article 23 of the Law),
- d) restriction of the processing of his or her personal data (Article 24 of the Law),
- e) object to the processing of his or her personal data (Article 27 of the Law),
- f) transfer his or her personal data (Article 26 of the Law),
- g) withdraw his or her consent if the personal data are processed based on his or her consent (Article 14 of the Law),
- h) bring action according to Article 100 of the Law,
- i) receive information whether the provision of his or her personal data is a legal requirement or contractual requirement or a requirement necessary for concluding a contract, and whether the data subject is liable to provide his or her personal data, and information about the possible consequences if he or she does not provide his or her personal data,
- j) receive information about the existence of automated individual decision-making, including profiling, referred to in Article 28 Sections 1 and 4 of the Law,
- k) receive information if the protection of his or her personal data has been violated (Article 41 of the Law).

The data subject may exercise these rights by contacting My Lux Paw – the contact details are stated in Article 1.